

FESTIVAL INFORMATION, ENTRY TERMS & CONDITIONS

Watchet Festival 24-26th August 2017

Admission, Tickets and Refunds

1. Right of admission to Watchet Festival is reserved. No admission without a valid paper or e-ticket. A ticket entitles the bearer to enter the festival site, to use parking and camping facilities (if applicable) during the times of the event.
2. Timings: Fri – access to campsite from 10am, access to arena from 12 noon. Sat & Sun – access to campsite from 10am, access to arena from 7am (for people already on site camping). Music on Fri from 5pm – midnight, music on Sat & Sun midday – midnight.
3. Tickets are non- transferrable. There will be no refunds for tickets other than in the cancellation of the event, then only the face value of the ticket will be refunded and not the booking fee. No duplicate tickets will be issued to replace lost or stolen tickets.
4. In order to facilitate the security, safety and comfort of all guests the organisers / Premise Licence Holder reserve the right to refuse admission.
5. Admission is at the ticket holder's own risk. The organisers / Premises Licence Holder will not be held liable for any loss, injuries or damages sustained at the event including damage, theft or losses to property and motor vehicles, if the cause is due to the negligence of the ticket holder or the unforeseeable actions of other patrons or third parties.
6. Watchet Festival can only verify the authenticity of tickets purchased directly from the festival website or official ticket provider. Do not buy tickets from other third party sources as we cannot ensure these tickets are genuine. Invalid or duplicate barcodes will not be allowed entry into the festival site.
7. Entry wristbands must be worn at all times and shown upon request, entering or leaving the festival areas. Wristbands removed from the wrist, tampered with, lost or missing will be rendered invalid and will not be replaced. Those without valid wristbands will be removed from the site. All wristbands issued by Watchet Festival 2016 remain the property of Watchet LIVE CIC until the event has closed. Anyone ejected from site will be requested to return their wristband to the onsite security.

Security

1. You may be searched at the entrance. Any items which the organisers/security consider to be used in an illegal or offensive manner shall be confiscated and you will not be permitted entry to the festival site. You may be body/bag searched at the gate, on entry, onsite or when leaving **Search is a condition of entry**.
2. The Security and Stewards are on hand 24 hours a day and here to help you enjoy your weekend please respect them.
3. Watchet Festival has a zero tolerance No Drugs/ Legal High Policy. No legal highs or illegal substances may be brought into the festival site, including nitrous oxide. Anyone caught in possession of such substances will be refused entry or ejected immediately from the festival site.

Age policy

1. Challenge 25 operates at the bar. If you are fortunate enough to look under the age of the 25, you will be required to provide ID that proves your age. If you cannot provide ID, you will be refused the opportunity to purchase any alcohol for the duration of the festival.
2. Accepted ID includes; photographic driving license, a passport & PASS hologram proof of age card. **Photocopies will not be accepted.**
3. **Anyone under the age** of 12 years must be accompanied by an Adult Ticket holding parent or guardian aged 21 or over at all times
4. Any person under the age of 16 who has purchased an adult ticket rather than a Youth Ticket will be refused entry into the festival.
5. Children (under 12 years) can only enter the festival with the person who purchased their ticket. i.e. their parent, guardian or nominated guardian. For safety reasons, any persons attempting to enter the festival with a child must be able to prove they are their parent, legal guardian or nominated guardian.
6. Youth Ticket holders will be expected to camp in the same location as their families

Banned Items

1. Watchet Festival has a **zero tolerance policy regarding the possession, use or sale of Nitrous Oxide**. If you are caught at the entrance gate with **any** amount of Nitrous Oxide or dispensers, you will be asked to put them into the amnesty bin or refused entry on to site. If you are caught with Nitrous Oxide on site it will be confiscated and you run the risk of being immediately ejected, no refund will be issued.
2. Watchet Festival has a zero tolerance policy regarding spray cans and markers pens. If you are caught trying to bring these prohibited items onto site, you will be refused entry. If you are caught with these items on site, you will be immediately ejected. Other prohibited items include; **knives including locking knives, sound systems, glass bottles excluding make-up and perfume, fireworks, explosives, BBQ's, smoke and gas canisters, air horns, flares, weapons, laser devices, drones, sky lanterns, and illegal drugs, New Psychoactive Substances (legal highs), open bottles of any kind of liquid that can be consumed** these will be confiscated from attendees if found. If refusal to give items up should occur, Watchet Festival has the right to refuse entry or enforce immediate ejection.

General

1. The artist and performer line-up and all billed attractions may be subject to change at any time without notice.
2. Strictly no trading or other commercial activity by any ticket holder will be allowed on the festival site without the organiser's prior written consent.
3. As a condition of sale, the ticket holder consents to being filmed, photographed and recorded for television, radio, webcast and other public broadcast and/or for any video/DVD or by onsite CCTV cameras and recordings for security purposes.
4. Tickets cannot be used as part of any marketing, media or sales promotion whether commercial or non-commercial without prior written permission of the event organiser's.
5. No glass bottles, glasses or alcohol are to be brought into the festival arena and no drinks can be taken outside the festival perimeter at any time (this is part of our licensing conditions) No food or drink is to be taken into the festival arena from the camping area. If camping you may bring your own alcohol onto the camping areas but please no glass bottles.
6. In accordance with Smoke Free Regulations, the tented arenas and other areas of the festival are designated No Smoking areas. Failure to comply with these regulations and event signage may result in ejection.
7. If you are caught urinating or defecating in places other than a toilet, you run the risk of immediate ejection from the festival site.
8. Please use bins and recycling points provided.
9. No Fires, or ground Barbeques and the burning of plastics, bedding, tents, furniture is not permitted anywhere on the site and could result in criminal charges being brought against anyone caught doing so.
10. Watchet Festival is aimed at music loving people of all ages to come and have three days of fun, laughter and escapism. Anti-social behaviour will not be tolerated and anyone found acting in such a way will be immediately ejected without refund.
11. Strictly no animals (with the exception of pre advised Guide dogs) will be allowed on the site.
12. Warning: exposure to loud and excessive music maybe damaging to your hearing.
13. Pyrotechnics, lasers, smoke machines, strobe lighting and special effects may take place during some performances.
14. Parents are reminded that some areas of the festival, especially immediately in front of the stages are inappropriate for children.

Drugs and Illegal Substances policy

Watchet Festival does not condone drug use; please do not bring drugs into our Festival!

To help ensure no illegal substances are brought into the event our gate staff will be thoroughly searching for all banned items including illegal drugs as well as legal highs. Anyone caught in possession of drugs will be immediately ejected from the site at the gates and may be handed over to the West Somerset Police. We have police dogs may be operating at certain times during the festival. Please be aware that there are undercover police and security onsite who will take action as appropriate and immediately eject and possibly arrest anyone deemed to be dealing drugs.

Experimenting with drugs can lead to adverse reactions, a very unpleasant experience or something far worse, please don't risk spoiling your time at Watchet Festival; make yourself aware of the location of the Medical Centre . All our stewards and security are there to keep you safe so if you are feeling unwell please go speak to one of them and they will help find the safest place for you.

Illegal and legal drugs can kill - herbal highs will not be sold on site and if found they will be confiscated.

Media Policy

Filming and Photography is allowed throughout the public site, we just ask you do it respectfully. Anyone using cameras or filming equipment (including all mobile devices) are expected to be courteous to their fellow festival attendees and ask permission before taking any up close shots. Photography is restricted or prohibited in certain areas: family camping areas, Yankee Jacks Kids Zone, medical, security and all backstage areas unless explicit permission is granted beforehand.

Aerial remote controlled drones or similar are not allowed onsite unless authorised ahead of the event.

Child safety:

Children under 12 years old must be accompanied at all times by a parent or legal guardian.

Strictly no filming or photography is allowed in Yankee Jacks Kids Zone or the family camping area unless issued with a specific photo or media pass.

Across the rest of the public site permission from a parent or guardian needs to be granted before photographing any children.

If you have any questions regarding the points above or photos from previous years that you'd like to share please get in touch with www.watchetfestival.co.uk

Thank you for taking the time to look at these Terms & Conditions, they aren't the most exciting things to read but are here to make sure everything is safe for all you lovely festival goers!